

WHMCS - Bug # 143: error viewing tickets

Status:	Resolved	Priority:	Normal
Author:	Chris Danks	Category:	
Created:	20 Jan 2013	Assignee:	
Updated:	27 Feb 2014	Due date:	
Subject:	error viewing tickets		
Description:	<p>hi</p> <p>when i click view tickets i get</p> <p>Fatal error: Call to a member function getTitle() on a non-object in /home/USER/public_html/modules/support/kayako/supporttickets.php on line 105</p> <p>line 105 says:</p> <pre>\$_ticket['type'] = \$_ticketObject->getType()->getTitle();</pre> <p>what is it that is the issue??</p>		

History

01/20/2013 11:17 pm - Amarjeet Kaur

Hi Chris,

Please provide FTP details of your helpdesk and WHMCS to allow me to look into the issues, you are facing.

Thank you,
Amarjeet Kaur

06/24/2013 02:34 am - Amarjeet Kaur

- Status changed from New to Closed

02/27/2014 04:45 am - Mansi Wason

- Status changed from Closed to Resolved