WHMCS - Bug # 147: Cant Submit Tickets

Status:	Resolved	**Priority:**	High	
Author:	Jesus Vidales	**Category:**		
Created:	23 Jan 2013	**Assignee:**	Amarjeet Kaur	
Updated:	27 Feb 2014	**Due date:**		
Subject:	Cant Submit Tickets			
Description:	Hello,			

Im currently running WHMCS 5.1.3 and Kayako 4.52.2234.

I followed all the steps in order to integrate kayako into my WHMCS, the thing is whenever i try to submit a ticket, in step 2 it is asking me for login details even though i'm already logged in and nothing happens.

Any ideas why could this be happening?

Best Regards,

Jesús Vidales

History

01/23/2013 05:54 am - Amarjeet Kaur

Hi Jesus,

Can you please provide me your WHMCS and helpdesk FTP details to check the issue.
You can send me email at amarjeet.kaur@kayako.com

Thank you,
Amarjeet Kaur

01/24/2013 12:52 am - Amarjeet Kaur

- Status changed from New to Resolved
- Assignee set to Amarjeet Kaur

06/24/2013 02:33 am - Amarjeet Kaur

- Status changed from Resolved to Closed

02/27/2014 04:45 am - Mansi Wason

- Status changed from Closed to Resolved

Files

Screen_Shot_2013-01-23_at_3.42.26_AM.png	212.2 kB	23 Jan 2013	Jesus Vidales
Screen_Shot_2013-01-23_at_3.42.38_AM.png	200.7 kB	23 Jan 2013	Jesus Vidales