

Custom Notification Messages - Bug # 192: Change FROM address of TicketNotification Email

Status:	New	Priority:	Normal
Author:	Stefan Hobratschk	Category:	
Created:	05 Apr 2013	Assignee:	
Updated:	05 Apr 2013	Due date:	
Subject:	Change FROM address of TicketNotification Email		
Description:	<p>Hello Gary,</p> <p>I was wondering if it is not possible to set the FROM Address in the ticket notification email? Swift_TicketNotification.php:</p> <p>I'm trying to set the \$_customFromEmail variable to the email address of the actual customer, but no email is sent when the address differs from the one configured for the queue!</p> <p>Any suggestions how to solve this?</p> <p>Background: New Ticket Notification Mails are tracked in another system and resolved to a customer record by the sender-email.</p>		

History
