

WHMCS - Bug # 197: Error kyRESTClient

Status:	New	Priority:	Normal
Author:	Matteo Andres Eduardo Pasquali	Category:	
Created:	12 Apr 2013	Assignee:	
Updated:	15 Apr 2013	Due date:	
Subject:	Error kyRESTClient		
Description:	<pre>Fatal error: Uncaught exception 'kyException' with message 'CURL error: name lookup timed out (6)' in /home/devwhmcs/domains/dev.likehost.it/public_html/modules/support/kayako/API/kyRESTClient.php:192 Stack trace: #0 /home/devwhmcs/domains/dev.likehost.it/public_html/modules/support/kayako/API/kyRESTClient.php(221): kyRESTClient->processRequest('/Tickets/Ticket...', 'GET', Array) #1 /home/devwhmcs/domains/dev.likehost.it/public_html/modules/support/kayako/API/kyObjectBase.php(196): kyRESTClient->get('/Tickets/Ticket...', Array) #2 /home/devwhmcs/domains/dev.likehost.it/public_html/modules/support/kayako/viewticket.php(42): kyObjectBase::getAll() #3 /home/devwhmcs/domains/dev.likehost.it/public_html/viewticket.php(0): unknown() #4 {main} thrown in /home/devwhmcs/domains/dev.likehost.it/public_html/modules/support/kayako/API/kyRESTClient.php on line 192 PHP 5.3 WHMCS 5.1.2</pre>		

History

04/15/2013 01:04 am - Amarjeet Kaur

Hello Matteo,

We need FTP details to check this issue. Kindly create a ticket on [\[\[https://my.kayako.com\]\]](https://my.kayako.com) with required details.

Thank you,
Amarjeet Kaur