

JIRA - Bug # 291: Uncaught Exception Project Key can not be empty in ./__apps/jira/library/JIRA/class.SWIFT

Status:	Resolved	Priority:	Normal
Author:	Alessandro G. Moraes	Category:	
Created:	10 Sep 2013	Assignee:	
Updated:	12 Nov 2013	Due date:	

Subject: Uncaught Exception Project Key can not be empty in ./__apps/jira/library/JIRA/class.SWIFT_JIRABridge.php:571

Description: I updated my Kayako to version 4.60.
After that I installed Jira Bridge Plugin, version 1.0.
Realized all setup procedures but when I try to create a new ISSUE an exception is displayed on the screen:

*Uncaught Exception
Project Key can not be empty in ./__apps/jira/library/JIRA/class.SWIFT_JIRABridge.php:571*

```
#0      File:      ./__apps/jira/staff/class.View_Bug.php      Line:      153      Function:
SWIFT_JIRABridge->GetIssueTypesByProject(NULL)

148 // Use the first entry of the projects drop down otherwise
149 if ((empty($_defaultProject) || $_defaultProject == $_SWIFT->Language->Get('bj_noproject')) &&
_is_array($_projectsOptionsContainer)) {
150 $_defaultProject = $_projectsOptionsContainer[0]['value'];
151 }
152
153 $_issueTypeContainer = $_JIRABridge->GetIssueTypesByProject($_defaultProject);
154
155 if (_is_array($_issueTypeContainer)) {
156 foreach ($_issueTypeContainer as $_IssueType) {
157 // Ignore sub-task issue type as we currently dont support it
158 if (strtolower($_IssueType->name) == 'sub-task') {
```

#1 File: ./__apps/jira/staff/class.Controller_Bug.php Line: 90 Function:
View_Bug->RenderExportForm(integer 876)

```
85 $_SWIFT = SWIFT::GetInstance();
86 $_SWIFT->Language->LoadApp('jira', 'jira');
87
88 $this->UserInterface->Header($this->Language->Get('settings_bj')
$this->Language->Get('exportToJIRA'), self::MENU_ID, self::NAVIGATION_ID);
89
90 $this->View->RenderExportForm($_ticketID);
91
92 $this->UserInterface->Footer();
93 return true;
94 }
95
```

#2 File: Line: Function: Controller_Bug->Createlssue(876)

#3 File: ./__swift/library/MVC/class.SWIFT_Controller.php Line: 369 Function: call_user_func_array(((object) Controller_Bug, Createlssue), (876))

```

364 $_argumentsContainer = array($_SWIFT_RouterObject->GetArguments($_fetchRESTArguments));
365 } else {
366 $_argumentsContainer = $_SWIFT_RouterObject->GetArguments($_fetchRESTArguments);
367 }
368
369             call_user_func_array(array(self::$_controllerObjectCache[$_controllerClassName],
$_controllerActionName), $_argumentsContainer);
370
371 return self::$_controllerObjectCache[$_controllerClassName];
372 }
373
374 /**

```

```

#4 File: ./__swift/library/App/class.SWIFT_App.php Line: 176 Function: SWIFT_Controller::Load((object)
SWIFT_Interface, (object) SWIFT_App, (object) SWIFT_Router, FALSE)
#5 File: ./__swift/library/class.SWIFT.php Line: 16 Function: SWIFT_App->ExecuteController((object)
SWIFT_Router)
#6 File: ./__swift/library/class.SWIFT.php Line: 16 Function: SWIFT->Initialize()
#7 File: ./__swift/swift.php Line: 16 Function: SWIFT::GetInstance()
#8 File: ./staff/index.php Line: 29 Function: require_once('./__swift/swift.php)

```

Copy to clipboard:

```

Uncaught Exception Project Key can not be empty in
./__apps/jira/library/JIRA/class.SWIFT_JIRABridge.php:571
=====
===== #0 ./__apps/jira/staff/class.View_Bug.php(153):
SWIFT_JIRABridge->GetIssueTypesByProject(NULL) #1 ./__apps/jira/staff/class.Controller_Bug.php(90):
View_Bug->RenderExportForm(876) #2 [internal function]: Controller_Bug->CreateIssue('876') #3
./__swift/library/MVC/class.SWIFT_Controller.php(369): call_user_func_array(Array, Array) #4
./__swift/library/App/class.SWIFT_App.php(176): SWIFT_Controller::Load(Object(SWIFT_Interface),
Object(SWIFT_App), Object(SWIFT_Router), false) #5 ./__swift/library/class.SWIFT.php(16):
SWIFT_App->ExecuteController(Object(SWIFT_Router)) #6 ./__swift/library/class.SWIFT.php(16):
SWIFT->Initialize() #7 ./__swift/swift.php(16): SWIFT::GetInstance() #8 ./staff/index.php(29):
require_once('/home/softf053/...') #9 {main}

```

History

11/04/2013 03:29 am - Torbjörn Schön

Whats the status on this issue?

I get the same error in our test environment.

11/05/2013 01:13 am - Torbjörn Schön

Uncaught Exception

Project Key can not be empty in ./__apps/jira/library/JIRA/class.SWIFT_JIRABridge.php:567

```

=====
=====
#0 ./__apps/jira/staff/class.View_Bug.php(153): SWIFT_JIRABridge->GetIssueTypesByProject(NULL)
#1 ./__apps/jira/staff/class.Controller_Bug.php(90): View_Bug->RenderExportForm(19)
#2 [internal function]: Controller_Bug->CreateIssue('19')
#3 ./__swift/library/MVC/class.SWIFT_Controller.php(369): call_user_func_array(Array, Array)

```

```
#4 .\swift\library\App\class.SWIFT_App.php(176): SWIFT_Controller::Load(Object(SWIFT_Interface), Object(SWIFT_App_jira), Object(SWIFT_Router), false)
#5 .\swift\library\class.SWIFT.php(16): SWIFT_App->ExecuteController(Object(SWIFT_Router))
#6 .\swift\library\class.SWIFT.php(16): SWIFT->Initialize()
#7 .\swift\swift.php(16): SWIFT::GetInstance()
#8 .\staff\index.php(29): require_once('E:\inetpub\wwwr...')
#9 {main}
```

11/12/2013 05:40 am - Amarjeet Kaur

Hi Torbjörn,

This issue has been handled in new build.

You are requested to update the build.

Thank you,
Amarjeet Kaur

11/12/2013 05:40 am - Amarjeet Kaur

- *Status changed from New to Resolved*