WHMCS - Bug # 300: User can view any ticket from whmcs account

Status:	Resolved	**Priority:**	High
Author:	Vitaliy	**Category:**	
Created:	01 Oct 2013	**Assignee:**	
Updated:	27 Feb 2014	**Due date:**	
Subject:	User can view any ticket from whmcs account		
Description:	Hello, We faced with issue, customer from whmcs clientarea can view all tickets , If user know ticket ID it's will be possible to view other customers ticket		

History

10/04/2013 01:52 am - Damien Burke

I am not able to reproduce this issue.

It seems that I get "We are sorry, but you have no permission to view this ticket." notice when attempting to access other tickets.

10/04/2013 09:42 am - Vitaliy

When I open ticket from whmcs in the browser i see link like https://mybillingsite/viewticket.php?ticketid=1369109

And if i change ticketid to add some +1 like https://mybillingsite/viewticket.php?ticketid=1369110 i can view it but this ticket doesn't assign to this customer :)

10/22/2013 02:27 am - Vitaliy

Let me give you access to our billing system and you can see the problem.

10/22/2013 02:57 am - Amarjeet Kaur

- File Screen_Shot_2013-10-22_at_1.21.18_PM.png added

Hi Vitaly,

We have resolved this issue in last uploaded build "v01.00.02".

Kindly check the attached screenshot with respective error message.

Thank you,
Amarjeet Kaur

10/29/2013 06:32 am - Vitaliy

Hi,

Yes it help.
Thank you.

02/20/2014 03:58 am - Mansi Wason

- Status changed from New to Closed

02/27/2014 04:22 am - Mansi Wason

- Status changed from Closed to Resolved

Files

Screen_Shot_2013-10-22_at_1.21.18_PM.png	33.2 kB	22 Oct 2013	Amarjeet Kaur