

WHMCS - Bug # 312: Fatal error: Uncaught exception 'kyException' with message 'HTTP error: 401'

Status:	New	Priority:	Normal
Author:	Mark Donne	Category:	
Created:	30 Oct 2013	Assignee:	
Updated:	30 Oct 2013	Due date:	
Subject:	Fatal error: Uncaught exception 'kyException' with message 'HTTP error: 401'		
Description:	<p>Have just installed onto our WHMCS 5.2.12 (latest release) and it all works OK except when we click "Update" when viewing a ticket. When we click Update this error happens:</p> <pre>Fatal error: Uncaught exception 'kyException' with message 'HTTP error: 401' in C:\HostingSpaces\hidden\path\wwwroot\billing\modules\support\kayako\API\kyRESTClient.php: 196 Stack trace: #0 C:\HostingSpaces\hidden\path\wwwroot\billing\modules\support\kayako\API\kyRESTClient.php(241): kyRESTClient->processRequest('/Tickets/Ticket', 'PUT', Array, Array, Array) #1 C:\HostingSpaces\hidden\path\wwwroot\billing\modules\support\kayako\API\kyObjectBase.php(269): kyRESTClient->put('/Tickets/Ticket', Array, Array) #2 C:\HostingSpaces\hidden\path\wwwroot\billing\modules\support\kayako\API\kyObjectWithCustomFieldsBase. php(41): kyObjectBase->update() #3 C:\HostingSpaces\hidden\path\wwwroot\billing\modules\support\kayako\updateticket.php(26): kyObjectWithCustomFieldsBase->update() #4 C:\HostingSpaces\hidden\path\wwwroot\billing\modules\support\kayako\viewticket.php(101): require_once('C:\HostingSpace...') # in C:\HostingSpaces\hidden\path\wwwroot\billing\modules\support\kayako\API\kyRESTClient.php on line 196</pre>		

History