

## Outlook Addin - Bug # 313: Ticket is cut off after ampersand symbol

<b>Status:</b>	New	<b>Priority:</b>	Normal
<b>Author:</b>	Adam Stiskala	<b>Category:</b>	
<b>Created:</b>	30 Oct 2013	<b>Assignee:</b>	
<b>Updated:</b>	31 Jul 2014	<b>Due date:</b>	
<b>Subject:</b>	Ticket is cut off after ampersand symbol		
<b>Description:</b>	Hi There,  I've noticed that if an email contains an ampersand (&) symbol, the ticket's content will be cut off at that point. Any text after the ampersand will not be put onto the ticket.  Adam		

### History

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**07/31/2014 06:24 am - Christoph Lehnberger**

hi,

we also the same problem. the problem appears indepently from a textmail or htmlmail. The text no matters if subject or content of the is cut with & and following text.

Kayako is:

Product: case

Version 4.66.2

Outlook 2010, 14.0.7015.1000

KayakoOutlook Addin 1.0.1.8