

## PHP Active Directory LDAP Single Sign-On - Support # 314: "PHP Active Directory LDAP Single Sign On" Lo

<b>Status:</b>	New	<b>Priority:</b>	Normal
<b>Author:</b>	IT Abteilung	<b>Category:</b>	
<b>Created:</b>	31 Oct 2013	<b>Assignee:</b>	Chris Henry
<b>Updated:</b>	31 Oct 2013	<b>Due date:</b>	07 Nov 2013
<b>Subject:</b>	"PHP Active Directory LDAP Single Sign On" Login process error		
<b>Description:</b>	<p>Hi Chris</p> <p>we have implemented your solution as discribed in your overview. But now we should explane you the statusquo.</p> <p>We had installed Kayako Fusion 4.6.1 an it is working on a Microsoft IIS w7.5. we has installed your featur in Version 1.0.6 and as well adLDAP_4.0.3. All is implemented as your discription.</p> <p>We have check the settings in Internet Explorer as well and all is fine. But now when we open the helpdesk tool in the browser (Internet Explorer V. 9.0.8) the login process is struggling and will stay in a login loop. When we access directly to the Link to "ad-ldap-sso.php", this means <a href="http://helpdesk/custom/ad-ldap-sso.php">http://helpdesk/custom/ad-ldap-sso.php</a>, the following error was returned:</p> <p>AD SSO: Error - No username or no password was received (as you can see in the attached log file)</p> <p>So now we hope you can help us ind this case, so that we can go on to the next steps.</p> <p>You can reach us by as well: <a href="mailto:support@schoeni.ch">support@schoeni.ch</a></p> <p>With many thanks in advanced for your help and supprt and as well your feedback.</p> <p>Kind regards André</p>		

### History

#### Files

ad-ldap-sso.log	600 Bytes	31 Oct 2013	IT Abteilung
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