

SugarCRM - Bug # 337: New Errors after fresh install.

Status:	Resolved	Priority:	High
Author:	Ryan Schuster	Category:	
Created:	05 Dec 2013	Assignee:	Rahul Bhattacharya
Updated:	31 Jul 2014	Due date:	
Subject:	New Errors after fresh install.		
Description:	<p>Hello, I have two errors coming now. I've posted a while ago about moving to virtual hardware. I have the app installed now with no known issues with the installation. when I go to run a sync, I get the following errors:</p> <p>Notice Trying to get property of non-object (C:/inetpub/apps/helpdesk/__apps/sugarcrm/cron/class.Controller_SugarCRMFetchAccountMinute.php:66) =====</p> <p>Warning Invalid argument supplied for foreach() (C:/inetpub/apps/helpdesk/__apps/sugarcrm/cron/class.Controller_SugarCRMFetchAccountMinute.php:66) =====</p>		

History

12/13/2013 07:04 am - Anjali Sharma

Greetings,

Please replace the code as i mentioned below for the fix:

1) *file: class.SWIFT_SugarCRMRestAPIRequest.php*

*

line : #145 and #190

*replace:**

return \$this->CurlResponse(\$_requestParameters);

with:

\$_response = \$this->CurlResponse(\$_requestParameters);

```
if (!empty($_response->entry_list)) {  
    return $_response->entry_list;  
} else {  
    return false;  
}
```

*2) *file : class.Controller_SugarCRMFetchAccountMinute.php*

line #60

replace:*

else

```
{  
    $_sugarcrmOrganizationResponse = $this->SugarCRMRestAPIRequest->FetchAccounts($_sugarcrmSessionResponse, $_sugarcrmApiurl);
```

```

$this->Load->Model('SugarCRMAccount:SugarCRMAccount');

foreach($_sugarcrmOrganizationResponse->entry_list as $key=>$value)
{
$_organizationDetails = array(
'id' => $value->name_value_list->id->value,
'name' => $value->name_value_list->name->value,
'billing_address_street' => $value->name_value_list->billing_address_street->value,
'billing_address_city' => $value->name_value_list->billing_address_city->value,
'billing_address_state' => $value->name_value_list->billing_address_state->value,
'billing_address_postalcode' => $value->name_value_list->billing_address_postalcode->value,
'billing_address_country' => $value->name_value_list->billing_address_country->value,
'phone_office' => $value->name_value_list->phone_office->value,
'website' => $value->name_value_list->website->value,
'date_entered' => $value->name_value_list->date_entered->value,
'date_modified' => $value->name_value_list->date_modified->value,
);

$this->SugarCRMAccount->InsertOrganizations($_organizationDetails);
}

}

*With:*
else
{
$_sugarcrmOrganizationResponse = $this->SugarCRMRestAPIRequest->FetchAccounts($_sugarcrmSessionResponse, $_sugarcrmApiurl);

if (is_array($_sugarcrmOrganizationResponse)) {

$this->Load->Model('SugarCRMAccount:SugarCRMAccount');

foreach($_sugarcrmOrganizationResponse as $key=>$value)
{
if(!isset($value->name_value_list)) {
continue;
}

$_organizationDetails = array(
'id' => $value->name_value_list->id->value,
'name' => $value->name_value_list->name->value,
'billing_address_street' => $value->name_value_list->billing_address_street->value,
'billing_address_city' => $value->name_value_list->billing_address_city->value,
'billing_address_state' => $value->name_value_list->billing_address_state->value,
'billing_address_postalcode' => $value->name_value_list->billing_address_postalcode->value,
'billing_address_country' => $value->name_value_list->billing_address_country->value,
'phone_office' => $value->name_value_list->phone_office->value,
'website' => $value->name_value_list->website->value,
'date_entered' => $value->name_value_list->date_entered->value,
'date_modified' => $value->name_value_list->date_modified->value,
);

$this->SugarCRMAccount->InsertOrganizations($_organizationDetails);
}
}

```

```

}

}

}

*3) file: class.Controller_SugarCRMFetchUserMinute.php
line* #48

*replace:*
} else {
$this->Load->Model('SugarCRMAccount:SugarCRMAccount');
$this->Load->Model('SugarCRMAccount:SugarCRMUser');

$_organizationList = $this->SugarCRMAccount->FetchOrganizations();
foreach ($_organizationList as $_accountList) {
//Sync sugar contacts with kayako user
$_sugarcrmContactResponse      =      $this->SugarCRMRestAPIRequest->FetchContacts($_sugarcrmSessionResponse,      $_sugarcrmApiUrl,
$_accountList['accountid']);

foreach ($_sugarcrmContactResponse->entry_list as $key => $value) {
$_userDetails = array(
'id'          => $value->name_value_list->id->value,
'userorganizationid' => $_accountList['parentaccountid'],
'fullname'     => $value->name_value_list->name->value,
'email'        => $value->name_value_list->email1->value,
'phone'        => $value->name_value_list->phone_work->value,
'userdesignation' => $value->name_value_list->title->value,
'dateline'      => time(),
);
}

$this->SugarCRMUser->InsertUsers($_userDetails);
}
}
}
}

*With:*
} else {
$_sugarcrmSessionResponse      =      $this->SugarCRMRestAPIRequest->LoginRequest($_sugarcrmUsername,      $_sugarcrmPassword,
$_sugarcrmApiUrl);

// Verify the login credentials for SugarCRM Rest API.
if ($_sugarcrmSessionResponse == 'fail') {
throw new SWIFT_Exception(SWIFT_INVALIDDATA);
} else {
$this->Load->Model('SugarCRMAccount:SugarCRMAccount');
$this->Load->Model('SugarCRMAccount:SugarCRMUser');

$_organizationList = $this->SugarCRMAccount->FetchOrganizations();
foreach ($_organizationList as $_accountList) {
//Sync sugar contacts with kayako user
$_sugarcrmContactResponse      =      $this->SugarCRMRestAPIRequest->FetchContacts($_sugarcrmSessionResponse,      $_sugarcrmApiUrl,
$_accountList['accountid']);

```

```

if (is_array($_sugarcrmContactResponse)) {
    continue;
}

foreach ($_sugarcrmContactResponse as $key => $value)
{
    if(!isset($value->name_value_list)) {
        continue;
    }

    $_userDetails = array(
        'id'          => $value->name_value_list->id->value,
        'userorganizationid' => $_accountList['parentaccountid'],
        'fullname'     => $value->name_value_list->name->value,
        'email'        => $value->name_value_list->email1->value,
        'phone'        => $value->name_value_list->phone_work->value,
        'userdesignation' => $value->name_value_list->title->value,
        'dateline'      => time(),
    );
}

$this->SugarCRMUser->InsertUsers($_userDetails);
}
}
}
}

```

Thanks and Regards,
Anjali Sharma

07/31/2014 02:06 am - Anjali Sharma

- Status changed from New to Resolved
- Target version deleted (v1.1)

Greetings Ryan,

Issue has been resolved in SugarCRM v1.5.

Supported Versions:

Kayako Helpdesk : 4.64 and above

SugarCRM : 6.5.16

Thanks and Regards,
Anjali Sharma