WHMCS - Feature # 347: Support for multiple contacts

| Status: | New | Priority: Normal |
|--------------|--|------------------|
| Author: | Mark Cox | Category: |
| Created: | 24 Dec 2013 | Assignee: |
| Updated: | 24 Dec 2013 | Due date: |
| Subject: | Support for multiple contacts | |
| Description: | It would be nice to make the integration specific to the contact that actually signed in. Right now it only shows tickets from the master account contact. Some customers have multiple contacts, and for those it would be nice for them to be able to see their own tickets in the Client Area after they sign on using their own username/password. | |
| | The creation of the User Account in Kayako would also be performed automatically when the sub-account signs into the Client Area and creates a ticket for the first time, just like it does presently for the master account. | |

History

06 Apr 2025 1/1