## SugarCRM - Feature # 353: Ticket <-> Case

Status:	New Priority: Normal
Author:	Mehrshid Category:
Created:	12 Jan 2014 Assignee: Anjali Sharma
Updated:	31 Jul 2014 <b>Due date:</b>
Subject:	Ticket <-> Case
Description:	Hello
	Its very good if there is an option for sync Cases in Sugar and Tickets in Kayako for
	Accounts,Leads,Contacts.

## History

## 07/31/2014 02:04 am - Anjali Sharma

Greetings Mehrshid,

Thank you for the nice suggestion. We will definately incorporate it in future.

Regards,

Anjali Sharma

06 Apr 2025 1/1

<sup>\*</sup> Its very good if there is an option for sync Cases in Sugar and Tickets in Kayako for Accounts, Leads, Contacts.