WHMCS - Bug # 354: Custom fields doesn't available

Status:	New	**Priority:**	Normal
Author:	Vitaliy	**Category:**	
Created:	13 Jan 2014	**Assignee:**	
Updated:	03 Aug 2015	**Due date:**	
Subject:	Custom fields doesn't available		
Description:	Hi, When customer open ticket from client area from whmcs and submit a custom field this filed are empty when staff read this ticket from kayako staff portal.		

History

01/14/2014 12:58 am - Vitaliy

Kayako Fusion 4.64.1.5058

WHMCS 5.2.15

01/29/2014 02:42 am - Jai Gupta

This is causing lot of problems for us at present.

02/13/2014 05:27 am - Mansi Wason

Hi,

The reported issue will be fixed with the fixed provided at the http://dev.kayako.com/browse/SWIFT-3133.

Kindly, keep yourself as a watcher for the issue to keep yourself updated.

Thanks and Regards,

Mansi Wason

08/03/2015 01:23 pm - Vitaliy

Today we updated our system to the latest version(4.71) this problem should be solved.(https://kayako.atlassian.net/browse/SWIFT-3133)

However, the problem still exists.