

Custom Notification Messages - Bug # 359: I have tried to apply 1.7 and 1.8 on 4.63 build but i am getting error

Status:	Feedback	Priority:	High
Author:	Karthik	Category:	
Created:	30 Jan 2014	Assignee:	
Updated:	30 Jan 2014	Due date:	
Subject:	I have tried to apply 1.7 and 1.8 on 4.63 build but i am getting error		
Description:	I have tried to insert the phone number of the customer in the reply_text and reply_html templates. But I am getting the below error message. I am using 4.63 build of kayako fusion. I didnt find the corresponding version of this patch. So, I tried using 1.7 and 1.8 but same result. Could you clarify what I am doing wrong? Undefined index: _phonenonot (D:/Kayako/___swift/cache/bf86c510d7dead56bb17375508fdac6b.php:46)		

History

01/30/2014 05:48 pm - Gary Mcgrath

- Status changed from New to Feedback

Hi there,

did you change the correct templates? The error your getting would suggest that you have changed the wrong template, as you should not get an undefined index error.

The only templates this mod works with are emailnotification_text and emailnotification_html

Gary