

WHMCS - Bug # 367: Can't reply to ticket

Status:	Resolved	Priority:	Normal
Author:	Vitaliy	Category:	
Created:	03 Mar 2014	Assignee:	Mansi Wason
Updated:	07 Oct 2015	Due date:	
Subject:	Can't reply to ticket		
Description:	Hello, We just install a new version of your module, and faced with issue when we can't reply on ticket or change status		

History

03/03/2014 10:09 pm - Mansi Wason

- Assignee set to Mansi Wason

Hi Vitaliy,

Kindly create a ticket at <https://my.kayako.com/> with the credentials of Helpdesk and WHMCS AdminCP and FTP details of both in order to track the issue at you end.

Thanks,

Mansi Wason

10/07/2015 03:51 am - Mansi Wason

- Status changed from New to Resolved

Files

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