

WHMCS - Support # 384: 404 error in /var/www/html/includes/classes/WHMCS/Terminus.php on line 0

Status:	Resolved	Priority:	Normal
Author:	John M Powell	Category:	
Created:	15 May 2014	Assignee:	
Updated:	07 Oct 2015	Due date:	
Subject:	404 error in /var/www/html/includes/classes/WHMCS/Terminus.php on line 0		
Description:	<p>Running WHMCS 5.3.6 Kayako FUSION 4.40.1148</p> <p>Get a 404 error in /var/www/html/includes/classes/WHMCS/Terminus.php on line 0</p> <p>This happens after you select the department for a ticket and click next.</p> <p>I'm also seeing errors in the Kayako log...</p> <p>Uncaught Exception: "api" Interface directory in SWIFT Module "Knowledgebase" does not exist (0) in /(path)/support/__swift/library/Router/class.SWIFT_Router.php:542</p> <p>Viewing the Knowledgebase in WHMCS shows no articles.</p> <p>Looking at the home page (when logged in as a user) of WHMCS shows ALL existing tickets. Clicking View Ticket shows 'you do not have permission...'</p> <p>Do I need to upgrade my Fusion version or is there something else I'm missing?</p>		

History

10/07/2015 07:01 am - Mansi Wason

- Status changed from New to Resolved