WYSIWYG Editor - Bug # 385: Wrong time on staff-created ticket

Status:	Closed	**Priority:**	High
Author:	Torbjörn Schön	**Category:**	
Created:	15 May 2014	**Assignee:**	
Updated:	21 May 2014	**Due date:**	
Subject:	Wrong time on staff-created ticket		
Description:	When I create a ticket from the staff gui it gets the wrong time. (In this case a phoneticket)		
	I logg this ticket with an earlier time by choosing the date and time picket at the bottom.		
	The ticket gets a correct value for when it's updated but the created time gets of like in the screenshot.		
	I set the time to 09:05 but it shows as 21:05.		
	I have date & time default time zone: europe/stockholm		
	date picker format: EU		
	Is there any setting I have missed?		
	Please help me out asap.		
	Thanks in advance.		

History

05/15/2014 08:18 am - Torbjörn Schön

If I select 21:05 from the ticket it all looks allright.

05/15/2014 08:38 am - Torbjörn Schön

Torbjörn Schön wrote:

> If I select 21:05 from the ticket it all looks allright.

It doesn't seem to handle the 24 hour format. Every ticket I have tested before 12:00 gets a strange value.

05/15/2014 10:02 am - Gary Mcgrath

- File customtweaksv1-6.zip added

Hi there,

Please try the version of custom tweaks attached here, no need to uninstall and reinstall, simply overwrite the customtweaks folder.

Gary

05/16/2014 07:17 am - Torbjörn Schön

Hi.

We have done some testing and it seems to work.

Thanks alot.

05/21/2014 05:11 am - Gary Mcgrath

- Status changed from New to Resolved

Fixed in latest Release

05/21/2014 05:13 am - Gary Mcgrath

- Status changed from Resolved to Closed

Files

custom_tweak_time_wrong.PNG	9 kB	15 May 2014	Torbjörn Schön
customtweaksv1-6.zip	2.4 MB	15 May 2014	Gary Mcgrath