

SugarCRM - Bug # 392: Kayko_for_SugarCRM package 1.2 fails

Status:	Resolved	Priority:	High
Author:	Anthony Watson	Category:	
Created:	29 May 2014	Assignee:	
Updated:	31 Jul 2014	Due date:	
Subject:	Kayko_for_SugarCRM package 1.2 fails		
Description:	<p>Steps to reproduce:</p> <p>In SugarCRM instance, navigate to Admin > Module Loader Click the file selector input and choose the Kayko_for_SugarCRM.zip package Click Upload button</p> <p>Resulting Error: ZIP Error(0): Status(0): Archive(upload://Kayko_for_SugarCRM.zip): Directory(/path/to/sugarcrm/cache/upgrades/temp/wm8KVP)</p> <p>Cause of Error: The zip file contains a directory:</p> <p>/Kayko_for_SugarCRM</p> <p>and inside of that directory are the package files, such as manifest.php . Sugar expects all files to be in root of package, not inside a container directory. So the root of the zip should be:</p> <p>/LICENSE.txt /manifest.php /icons/ /scripts/ /SugarModules/</p> <p>instead of</p> <p>/Kayko_for_SugarCRM/LICENSE.txt /Kayko_for_SugarCRM/manifest.php /Kayko_for_SugarCRM/icons/ /Kayko_for_SugarCRM/scripts/ /Kayko_for_SugarCRM/SugarModules/</p> <p>Also, the package still contains the project directories and files, such as:</p> <p>__MACOSX/Kayko_for_SugarCRM/SugarModules/modules/ky_Tickets/.idea/</p> <p>Generally any unneeded files should not be packaged, and in some web stacks, hidden system files like .DS_Store and __MACOSX will cause installation and unpacking errors. With all of these extra files removed, the package is half the size and uploads without error in moments.</p>		

History

07/31/2014 01:23 am - Anjali Sharma

- Status changed from New to Resolved

Greetings Anthony,

Issue has been resolved in SugarCRM v1.5.

Supported Versions:

Kayako Helpdesk : 4.64 and above

SugarCRM : 6.5.16

Thanks and Regards,

Anjali Sharma