

## WHMCS - Bug # 394: fatal error updating status

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|---------------------|--|------------------|--------|
| <b>Status:</b>      | Resolved   | <b>Priority:</b> | Normal |
| <b>Author:</b>      | Will Reynolds  | <b>Category:</b> |        |
| <b>Created:</b>     | 13 Jun 2014  | <b>Assignee:</b> |        |
| <b>Updated:</b>     | 07 Oct 2015  | <b>Due date:</b> |        |
| <b>Subject:</b>     | fatal error updating status  |                  |        |
| <b>Description:</b> | Fatal error: Uncaught exception 'kyException' with message 'HTTP error: 405' in /home/rustec5/public_html/client/modules/support/kayako/API/kyRESTClient.php:195 Stack trace: #0 /home/rustec5/public_html/client/modules/support/kayako/API/kyRESTClient.php(240): kyRESTClient->processRequest('/Tickets/Ticket', 'PUT', Array, Array, Array) #1 /home/rustec5/public_html/client/modules/support/kayako/API/kyObjectBase.php(278): kyRESTClient->put('/Tickets/Ticket', Array, Array) #2 /home/rustec5/public_html/client/modules/support/kayako/API/kyObjectWithCustomFieldsBase.php(41): kyObjectBase->update() #3 /home/rustec5/public_html/client/modules/support/kayako/updateticket.php(26): kyObjectWithCustomFieldsBase->update() #4 /home/rustec5/public_html/client/modules/support/kayako/viewticket.php(102): require_once('/home/rustec5/p...') #5 /home/rustec5/public_html/client/viewticket.php(0): unknown() #6 {main} Next exception 'kyException' with message 'HTTP error: 405' in /home/rustec5/public_html/client/includes/classes/WHMCS/Terminus.p in /home/rustec5/public_html/client/includes/classes/WHMCS/Terminus.php on line 0 |                  |        |

### History

10/07/2015 07:00 am - Mansi Wason

- Status changed from New to Resolved