

Outlook Addin - Bug # 398: Outlook sent items attached to case

| | | | |
|---------------------|--|------------------|------|
| Status: | New | Priority: | High |
| Author: | Ismail | Category: | |
| Created: | 18 Jun 2014 | Assignee: | |
| Updated: | 18 Jun 2014 | Due date: | |
| Subject: | Outlook sent items attached to case | | |
| Description: | <p>Hi,</p> <p>If a customer emails me directly and I reply directly from my outlook, How can I attach my sent items to that case via the addin?</p> <p>This is very important as I am giving management a reason to move to kayako and away from Microsoft CRM</p> <p>Thanks</p> | | |

History
