Outlook Addin - Feature # 399: Outlook sent items attached to case

Status:	New	Priority:	High
Author:	Ismail	Category:	
Created:	18 Jun 2014	Assignee:	
Updated:	18 Jun 2014	Due date:	

Subject:	Outlook sent items attached to case
Description:	Hi,
	If a customer emails me directly and I reply directly from my outlook,
	How can I attach my sent items to that case via the addin?
	This is very important as I am giving management a reason to move to kayako and away from Microsoft CRM
	Thanks

History