

## JIRA - Bug # 402: Can't create an issue due to the missing required data

<b>Status:</b>	New	<b>Priority:</b>	High
<b>Author:</b>	Ruslan Savchyshyn	<b>Category:</b>	
<b>Created:</b>	24 Jun 2014	<b>Assignee:</b>	Amarjeet Kaur
<b>Updated:</b>	22 Sep 2015	<b>Due date:</b>	30 Jun 2014
<b>Subject:</b>	Can't create an issue due to the missing required data		
<b>Description:</b>	Hi,  I have a component and duedate field required and due to this we cannot create an issue from ticket. Do you have any workaround for that issue?		

### History

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**06/26/2015 01:24 am - Shiva Thomas**

+1

I agree with Mark, this is a needed feature.

**09/22/2015 07:56 am - Shiva Thomas**

We fixed the issue on our side. See <https://forge.kayako.com/issues/478> for the solution.