

JIRA - Bug # 404: Fatal error when viewing tickets with linked Jira issue

Status:	New	Priority:	High
Author:	Gerrit de Graaf	Category:	
Created:	30 Jun 2014	Assignee:	
Updated:	30 Jun 2014	Due date:	
Subject:	Fatal error when viewing tickets with linked Jira issue		
Description:	If someone - who is not logged in in Kayako - logs in to Kayako via a direct-link to a view URL of a ticket they are getting an fatal error: @Fatal error: Call to a member function GetKey() on a non-object in /var/www/__apps/tickets/staff/class.View_Ticket.php(3661) : eval()'d code on line 41"@		

History

06/30/2014 08:01 am - Gerrit de Graaf

Additionally:

If you refresh the ticket page after receiving the error it loads just fine. Seems like there are some issues related to not being logged in.