

## SugarCRM - Bug # 416: Apostrophe (') symbol in organization/user names gets converted to &#039; in Kayako

<b>Status:</b>	Resolved	<b>Priority:</b>	Normal
<b>Author:</b>	Saurav Sharma	<b>Category:</b>	
<b>Created:</b>	21 Aug 2014	<b>Assignee:</b>	Anjali Sharma
<b>Updated:</b>	30 Apr 2015	<b>Due date:</b>	
<b>Subject:</b>	Apostrophe (') symbol in organization/user names gets converted to &#039; in Kayako		
<b>Description:</b>	In SugarCRM, if user/organization has apostrophe (') symbol in their name, then its converted into &#039; text in Kayako after the users and organizations sync in Kayako.		

### History

**09/01/2014 05:22 am - Anjali Sharma**

- Status changed from New to Resolved

Greetings,

Issue has been resolved in SugarCRM v1.5.1

Supported Versions:

Kayako Helpdesk : 4.64 and above

SugarCRM : 6.5.16

Thanks and Regards,

Anjali Sharma

**04/30/2015 07:26 am - Anjali Sharma**

- % Done changed from 0 to 100

**04/30/2015 07:26 am - Anjali Sharma**

- Assignee set to Anjali Sharma