

Client Equipment Management System - Bug # 437: Error when trying to install this App

Status:	Rejected	Priority:	Normal
Author:	Jorge F. Hernandez	Category:	
Created:	30 Oct 2014	Assignee:	
Updated:	06 Apr 2015	Due date:	
Subject:	Error when trying to install this App		

Description: I'm getting this when I click on Install, I'm using Kayako Fusion 4.67, on Apache 2.4.10, MariaDB 10.11 and PHP 5.6.2

<pre>

Uncaught Exception

Invalid data provided in .__swift\library\App\class.SWIFT_App.php:954

#0 File: .__swift\library\App\class.SWIFT_AppManager.php Line: 122 Function:
SWIFT_App::RetrieveSetupDatabaseObject(jtanderson-kayako-equipment-tracker-34479f7)

117 if (empty(\$_appDirectory))

118 {

119 throw new SWIFT_Exception(SWIFT_INVALIDDATA);

120 }

121

122 if (SWIFT_App::RetrieveSetupDatabaseObject(\$_appName)->InstallApp() !== false)

123 {

124 SWIFT::Info(\$_SWIFT->Language->Get('titleinstallsuccess'),
sprintf(\$_SWIFT->Language->Get('msginstallsuccess'), \$_appName));

125 } else {

126 SWIFT::Error(\$_SWIFT->Language->Get('titleinstallfailure'),
sprintf(\$_SWIFT->Language->Get('msginstallfailure'), \$_appName));

127

#1 File: .__swift\apps\base\admin\class.Controller_App.php Line: 128 Function:
SWIFT_AppManager::Install(jtanderson-kayako-equipment-tracker-34479f7)

123 if (\$_SWIFT->Staff->GetPermission('admin_canmanageapps') == '0')

124 {

125 return false;

126 }

127

128 SWIFT_AppManager::Install(\$_appName);

129

130 \$this->Load->Method('View', \$_appName);

131

132 return true;

133 }

#2 File: Line: Function: Controller_App->Install(jtanderson-kayako-equipment-tracker-34479f7)

#3 File: .__swift\library\MVC\class.SWIFT_Controller.php Line: 371 Function: call_user_func_array(((object)
Controller_App, Install), (jtanderson-kayako-equipment-tracker-34479f7))

366 \$_argumentsContainer = array(\$_SWIFT_RouterObject->GetArguments(\$_fetchRESTArguments));

367 } else {

368 \$_argumentsContainer = \$_SWIFT_RouterObject->GetArguments(\$_fetchRESTArguments);

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369 }
370
371         call_user_func_array(array(self::$_controllerObjectCache[$_controllerClassName],
$_controllerActionName), $_argumentsContainer);
372
373 return self::$_controllerObjectCache[$_controllerClassName];
374 }
375
376 /**

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#4 File: .\__swift\library\App\class.SWIFT_App.php Line: 176 Function: SWIFT_Controller::Load((object)
SWIFT_Interface, (object) SWIFT_App_base, (object) SWIFT_Router, FALSE)
#5 File: .\__swift\library\class.SWIFT.php Line: 16 Function: SWIFT_App->ExecuteController((object)
SWIFT_Router)
#6 File: .\__swift\library\class.SWIFT.php Line: 16 Function: SWIFT->Initialize()
#7 File: .\__swift\swift.php Line: 16 Function: SWIFT::GetInstance()
#8 File: .\admin\index.php Line: 29 Function: require_once(D:\htdocs\fusion\__swift\swift.php)
</pre>

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It also said to copy this to clipboard:

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<pre>
Uncaught Exception
Invalid data provided in .\__swift\library\App\class.SWIFT_App.php:954
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#0 .\__swift\library\App\class.SWIFT_AppManager.php(122):
SWIFT_App::RetrieveSetupDatabaseObject('jtanderson-kaya...')
#1 .\__swift\apps\base\admin\class.Controller_App.php(128):
SWIFT_AppManager::Install('jtanderson-kaya...')
#2 [internal function]: Controller_App->Install('jtanderson-kaya...')
#3 .\__swift\library\MVC\class.SWIFT_Controller.php(371): call_user_func_array(Array, Array)
#4 .\__swift\library\App\class.SWIFT_App.php(176): SWIFT_Controller::Load(Object(SWIFT_Interface),
Object(SWIFT_App_base), Object(SWIFT_Router), false)
#5 .\__swift\library\class.SWIFT.php(16): SWIFT_App->ExecuteController(Object(SWIFT_Router))
#6 .\__swift\library\class.SWIFT.php(16): SWIFT->Initialize()
#7 .\__swift\swift.php(16): SWIFT::GetInstance()
#8 .\admin\index.php(29): require_once('D:\Apache24\htdocs\fusio...')
#9 {main}
</pre>

```

History

04/06/2015 02:40 pm - Joseph Anderson

- Status changed from New to Rejected

This is not meant to be "installed" as an extension, rather hosted as a separate application.