

## WYSIWYG Editor - Support # 438: TinyMCE menus appear at browser top left (X0,Y0)

<b>Status:</b>	Closed	<b>Priority:</b>	Normal
<b>Author:</b>	Kirk Goodwin	<b>Category:</b>	
<b>Created:</b>	12 Nov 2014	<b>Assignee:</b>	Gary Mcgrath
<b>Updated:</b>	12 Mar 2015	<b>Due date:</b>	
<b>Subject:</b>	TinyMCE menus appear at browser top left (X0,Y0)		
<b>Description:</b>	TinyMCE menus for the wysiwyg editor appear on the page at the top left position 0,0 when clicked. See attached screen shots. It doesn't happen every time. When it does happen, the page has to be reloaded to fix.  Tested on: * Firefox 33.1 on OS X 10.9.5 * Firefox 33.1 on Windows 7 64bit. * Chrome v38.0.2125.122 on OS X 10.9.5. * Chrome v38.0.2125.122 on Windows 7 64bit.		

### History

**11/12/2014 04:04 pm - Kirk Goodwin**

More info:

Kayako Environment

\* WYSIWYG / CustomTweaks v2.5.7

\* Kayako Case v4.67.0

**01/06/2015 06:53 pm - Gary Mcgrath**

- File *customtweaks2-7-2.zip* added

Please try the version attached here.

Gary

**03/12/2015 04:56 am - Gary Mcgrath**

- Status changed from *New* to *Closed*

### Files

example_1.png	327.2 kB	12 Nov 2014	Kirk Goodwin
example_2.png	138.4 kB	12 Nov 2014	Kirk Goodwin
example_3.png	118.2 kB	12 Nov 2014	Kirk Goodwin
example_4.png	147 kB	12 Nov 2014	Kirk Goodwin
customtweaks2-7-2.zip	2.9 MB	06 Jan 2015	Gary Mcgrath