

JIRA - Feature # 443: When pushing a ticket from Kayako to JIRA, the attachments should also be carried over

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|---------------------|---|------------------|--------|
| Status: | New | Priority: | Normal |
| Author: | Katal.gaurav@gmail.com | Category: | |
| Created: | 12 Dec 2014 | Assignee: | |
| Updated: | 20 Aug 2015 | Due date: | |
| Subject: | When pushing a ticket from Kayako to JIRA, the attachments should also be carried over | | |
| Description: | When pushing a ticket from Kayako to JIRA, the attachments should also be carried over. It would be cumbersome to download all the attachments to the desktop first and then go back to JIRA and attach them there. | | |

History

06/26/2015 01:17 am - Shiva Thomas

+1

This is a needed feature.

08/20/2015 08:49 am - Shiva THOMAS

See <https://forge.kayako.com/issues/478> for the solution.