

WYSIWYG Editor - Bug # 446: Smart variables not working

Status:	New	Priority:	Normal
Author:	Dries Decock	Category:	
Created:	06 Jan 2015	Assignee:	
Updated:	07 Jan 2015	Due date:	
Subject:	Smart variables not working		
Description:	We use your editor which I believe should be part of the basic kayako installation. I would also like your addition of smart variables, but they are not substituted, We use version 2.7 of your app on kayako version on kayako version 4.66.2		

History

01/06/2015 11:32 am - Gary Mcgrath

- File *customtweaks2-7-1.zip* added

please try the attached version here.

Thanks,

Gary

01/06/2015 02:56 pm - Kirk Goodwin

Can you also please respond to issue #438? <https://forge.kayako.com/issues/438>

01/07/2015 07:16 am - Dries Decock

Still the same issue.

My replies just contain {{fullname}} iso the replacement. We are still on PHP 5.3.3, so maybe this is causing the issue?

01/07/2015 07:47 am - Gary Mcgrath

I tested it myself and it is working normally for me. for fullname, it just uses a straight str_replace command, this should work in php 5.3, however, 5.3 is not actually supported for the latest versions of Kayako, so I would highly recommend you upgrade to at least php 5.4

Gary

Files

customtweaks2-7-1.zip

2.9 MB

06 Jan 2015

Gary Mcgrath