

TweetSupport for Kayako - Bug # 99: Bad Install on PHP 5.3.16

Status:	Rejected	Priority:	Normal
Author:	Billy Bacon	Category:	
Created:	13 Sep 2012	Assignee:	Eelco Leenen
Updated:	13 Sep 2012	Due date:	
Subject:	Bad Install on PHP 5.3.16		

Description:

Notice

Use of undefined constant SWIFT_MODULES_DIRECTORY - assumed 'SWIFT_MODULES_DIRECTORY' (./__apps/tweetsupport/config/class.SWIFT_SetupDatabase_tweetsupport.php:143)

Uncaught Exception

Settings file does not exist! ./SWIFT_MODULES_DIRECTORY/tweetsupport/config/settings.xml in ./__swift/library/Settings/class.SWIFT_SettingsManager.php:352

#0 File: ./__apps/tweetsupport/config/class.SWIFT_SetupDatabase_tweetsupport.php Line: 143 Function: SWIFT_SettingsManager->Import()

#1 File: ./__apps/tweetsupport/config/class.SWIFT_SetupDatabase_tweetsupport.php Line: 43 Function: SWIFT_SetupDatabase_tweetsupport->ImportSettings()

```
38 SUi0qk2WZmyP90+ncZOd1DLkdlw7V0Oqmxi/MzJOqCGXhH60b1zZwe1kcvOoJ/QpdCKWZoD+IMyB
39 S16Hx75dpv/4VAu6J3PZHhbriePySsB25/rUzmr+Mg44+i4+oFwZ/tDhwVb30uEwF+dv5fJzhU04
40 6so8mM0ct6VZ3BfZU95EfwDtwHOOpdtOJuzIOOELamXsjlbF8xqA1Br5GO0sgvdH72BOo2RcmL9z
41 rNU4R7P+5pSoXuWRDgG4ENvoolGVJFnXGJe9zB8u1/eZs08Ldajl++S0/0Daf/31NyJRIwnksHuo
42 PNYNcKjaMswTPi/7cUB+mvX3WwDCKfRtb9wyX8UiZwFgNstiPAXp55nGNI8T0FUSxQtkag8hpOO
43 4CARBWVla5PCyfMxtliC5PjpcNMhsDS9sDkmdFqasBNOj7FlrHojh63ms7nLrgY6bOiL2cUmkejl
44 PyJ5/5+8iThtQGRVlbHZG8s2k9zc+zEeWSSLhYzorVnRwxfhc25lu0meCSleXmad7f9yaGHRqrTR
45 MCNaIR0OuddlBfrAq7qAqrwiA8ACZ4xMSirdW/pjzZGVQzlu8/3m4HQ3mHewJXQZmyM1UPIM78q
46 bdnWz98ulaizRgEw+92yH3vxXy5tgXwOFkOiuu4zewwQBizxEutzrcaNYWF/4VxocO3YuNE6N2+1
47 PmBxA5VdKNZnEEhIMYbL17okYFtdL6Vp0PRUIUnfFtVW61CZr4IUJf1untz3hRdjdMSxaZGCICN
48 QPDWj7ypLtjOktloFP6q3tuJ+11ig1agEn7w+E4++YIEqNZ6M1lpc9o8lqyqVxFTO+9NEirxLvdd
```

#2 File: ./__swift/library/Setup/class.SWIFT_SetupDatabase.php Line: 863 Function: SWIFT_SetupDatabase_tweetsupport->Install(integer 1)

```
858 {
859     $_appPageNumbers = 1;
860 }
861
862 for ($index = 1; $index <= $_appPageNumbers; $index++) {
863     $_installResult = $this->Install($index);
864
865     if (!$_installResult)
866     {
867         return false;
868     }
```

#3 File: ./__swift/apps/base/admin/class.Controller_App.php Line: 176 Function: SWIFT_SetupDatabase->InstallApp()

```
171 throw new SWIFT_Exception(SWIFT_INVALIDDATA);
172 }
173
```

```

174 $_SWIFT_SetupDatabaseObject = SWIFT_App::RetrieveSetupDatabaseObject($_appName);
175
176 $_installResult = $_SWIFT_SetupDatabaseObject->InstallApp();
177
178 if ($_installResult !== false)
179 {
180             SWIFT::Info($this->Language->Get('titleinstallsuccess'),
sprintf($this->Language->Get('msginstallsuccess'), $_appName));
181 } else {

#4 File: Line: Function: Controller_App->Install(tweetsupport)
#5 File: ./__swift/library/MVC/class.SWIFT_Controller.php Line: 369 Function: call_user_func_array(((object)
Controller_App, Install), (tweetsupport))
#6 File: ./__swift/library/App/class.SWIFT_App.php Line: 176 Function: SWIFT_Controller::Load((object)
SWIFT_Interface, (object) SWIFT_App, (object) SWIFT_Router, FALSE)
#7 File: ./__swift/library/class.SWIFT.php Line: 16 Function: SWIFT_App->ExecuteController((object)
SWIFT_Router)
#8 File: ./__swift/library/class.SWIFT.php Line: 16 Function: SWIFT->Initialize()
#9 File: ./__swift/swift.php Line: 16 Function: SWIFT::GetInstance()
#10 File: ./admin/index.php Line: 29 Function: require_once(./__swift/swift.php)

Uncaught Exception
Settings file does not exist! ./SWIFT_MODULES_DIRECTORY/tweetsupport/config/settings.xml in
./__swift/library/Settings/class.SWIFT_SettingsManager.php:352
=====
=====

#0             ./__apps/tweetsupport/config/class.SWIFT_SetupDatabase_tweetsupport.php(143):
SWIFT_SettingsManager->Import()
#1             ./__apps/tweetsupport/config/class.SWIFT_SetupDatabase_tweetsupport.php(43):
SWIFT_SetupDatabase_tweetsupport->ImportSettings()
#2             ./__swift/library/Setup/class.SWIFT_SetupDatabase.php(863):
SWIFT_SetupDatabase_tweetsupport->Install(1)
#3 ./__swift/apps/base/admin/class.Controller_App.php(176): SWIFT_SetupDatabase->InstallApp()
#4 [internal function]: Controller_App->Install('tweetsupport')
#5 ./__swift/library/MVC/class.SWIFT_Controller.php(369): call_user_func_array(Array, Array)
#6 ./__swift/library/App/class.SWIFT_App.php(176): SWIFT_Controller::Load(Object(SWIFT_Interface),
Object(SWIFT_App), Object(SWIFT_Router), false)
#7 ./__swift/library/class.SWIFT.php(16): SWIFT_App->ExecuteController(Object(SWIFT_Router))
#8 ./__swift/library/class.SWIFT.php(16): SWIFT->Initialize()
#9 ./__swift/swift.php(16): SWIFT::GetInstance()
#10 ./admin/index.php(29): require_once('/home/driftinn/...')
#11 {main}

```

History

09/13/2012 07:43 am - Eelco Leenen

- Status changed from New to Rejected

- Assignee changed from Billy Bacon to Eelco Leenen

Not a PHP 5.3 issue, you are using Kayako 4.5. The specified constant is renamed in the new Swift framework.

TweetSupport is not (yet) compatible with Kayako 4.5.